



Disclosure Requirement for NY Residential Health Care Facilities

In an effort to increase awareness among residents and families as to the availability of compliance information maintained by the Department of Health, effective October 1, 2021, residential health care facilities in New York are required to provide potential residents and their families with the following information (This new directive amends Public Health Law §2803):

- how to look up complaints, citations, inspections, enforcement actions, and penalties taken against the facility;

James G. Johnston: https://profiles.health.ny.gov/nursing_home/view/150806
Elizabeth Church Manor: https://profiles.health.ny.gov/nursing_home/view/150309
Hilltop Manor West: <https://profiles.health.ny.gov/acf/view/1254835>
St. Louise Manor: <https://profiles.health.ny.gov/acf/view/1255286>

Copies of our facility inspections are readily available on each of our units and you may ask the administrator or nursing supervisor for assistance in locating it.

Or, one can request a copy of Nursing Home Surveys by:

Mail a written request to: Records Access Office. New York State Department of Health.
Corning Tower, Room 2364. Albany, New York 12237-0044.

E-mail a written request to: foil@health.ny.gov.

Fax a written request to: (518) 486-9144.

- the web address for the New York State Nursing Home Profiles website maintained by the New York State Department of Health:
https://profiles.health.ny.gov/nursing_home/
- the web address for the Nursing Home Compare website maintained by the U.S. Department of Health and Human Services
https://profiles.health.ny.gov/nursing_home/pages/about_performance
<https://www.medicare.gov/care-compare/>