



## MEMORANDUM

**DATE: APRIL 17, 2020**

**TO: OUR RESIDENTS, STAFF & FAMILIES**

**FROM: VICKY MORABITO, EXECUTIVE DIRECTOR**

**RE: COVID-19 DEVELOPMENTS; OUR CAMPUS REMAINS COVID-19 FREE**

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To our Residents, Staff, & Families at Elizabeth Church Campus:

We continue to closely monitor developments in COVID-19 in our surrounding communities. I am pleased to report that to date, we remain COVID-19 free on our campus and continue to implement every possible measure as recommended by the CDC, CMS and department of health to keep it that way. We remain in close contact with the department of health. The safety of our residents and staff remain our top priority and concern. We are aware of the nearby COVID-19 + case that was identified in the business adjacent to our campus where some of our staff had frequented. We want to assure our residents, staff and families that we continue to follow all guidance set forth by our local authorities and have screened these employees whom over the two-week period since visiting the business, remain without symptoms. We also want to assure our families, in the unfortunate event that we did have a COVID+ case develop among one of our residents or staff members, you would be contacted immediately.

We understand that these are difficult times for our residents and families compounded by not being able to visit. However, our staff and campus liaisons continue to keep our residents and families updated and remain available to assist you in connecting through FaceTime calls. I encourage you to please reach out to us at any time should you have a question or concern. We are appreciative of all the support and understanding that we have received from our residents and families. We remain dedicated to our residents and families in fulfillment of our Mission, *"To provide a wide range of senior living services with exceptional care and compassion."* We are doing all we can to keep our residents safe, at ease, and connected to their loved ones during these unprecedented times.

As always, I am available at any time should you speak with me at 607-722-3463 ext. 231.

Sincerely,

*Vicky Morabito*

Executive Director