



**MEMORANDUM**

**DATE: July 22, 2020**

**TO: RESIDENTS & FAMILIES**

**FROM: VICKY MORABITO, EXECUTIVE DIRECTOR**

**RE: RESUMPTION OF VISITATION PLAN**

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Hello everyone,

As communicated, the NYS Department of Health recently issued guidance on reopening skilled nursing facilities and adult care facilities for visitation. The guidance entails that a number of prerequisites must be met prior to resuming visitation including a detailed plan to ensure continued safety and precautions as well as the requirement that the facility is COVID-19 free with no new cases for a period of 28 days.

Provided we do not have any new cases of COVID-19 develop in staff or residents, we anticipate that we can begin limited visitation on August 10<sup>th</sup> at Elizabeth Church Manor and August 12<sup>th</sup> at St. Louise Manor. Once we can begin visitation, you will be promptly notified and offered an appointment. All visits must be scheduled and visitors are limited to two per resident at a time. Visitors will be screened for symptoms of COVID-19 prior to their visit and all social distancing and infection control protocols will be in place to ensure resident safety. All visits will occur outside in designated areas per level of care with an alternate space identified for inclement weather. Pets are not permitted to visit at this time.

Specifically, one may expect the following:

1. A pre-visit phone call on the day of your visit to verify visitor is free of symptoms. Upon arrival to the campus, on site screening questions will be asked, temperature checked (*a temperature > or = to 100.0 degrees Fahrenheit will not be permitted to visit*) and hand sanitizer provided. We ask that you bring a mask with you and ensure that the mask properly covers your nose and mouth.
2. Once screened, visitors must sign in and include contact information and will then be directed to the designated visitation area.
3. A 6-foot distance must remain between resident and visitor. Masks must be worn the entire visit. If a resident cannot medically tolerate a mask, a tissue or scarf may be used and staff can assist if needed.
4. Due to multiple visits and time needed for sanitation of the visitation area, each visit will be limited to 15-20 minutes.
5. To be eligible to receive visitors, residents must be free of COVID-19 or symptoms of COVID-19.

6. Any new cases of COVID-19 will result in a reversal and postponement of reopening for visitation except for end of life care situations.

Thank you for your continued support and understanding. I know this has been a very difficult time and we are as eager as all of you to be able to reunite you with your loved ones. If we remain free of new cases and meet all visitation requirements, our staff will be reaching out to you to offer and schedule visitation. As soon as it is available, we will post our reopening plan along with visitor expectations on our website. Should you have any questions, please reach out to me at 607-722-3463 ext. 231.

Sincerely,

*Vicky Morabito*

Executive Director Elizabeth Church Campus