

# VISITOR GUIDELINES

## WHAT TO EXPECT

- ➔ WE ENCOURAGE VISITORS TO HAVE A COVID-19 TEST prior to visiting.
- ➔ All residents are eligible to receive visitors, should they choose, at all times.
- ➔ If a resident is on transmission based precautions, they may choose to have visitors but **BOTH RESIDENT AND VISITORS ARE ENCOURAGED TO ADHERE TO ALL CORE INFECTION CONTROL MEASURES, INCLUDING PHYSICAL DISTANCING AND WEARING A MASK.**
- ➔ **ALL VISITORS ARE REQUIRED TO SIGN IN AND BE SCREENED.** Upon arrival you will be screened for all symptoms and risks related to COVID-19. If you should become ill within 48 hours of your visit please notify us at (607) 798-1002 Ext 4318.
- ➔ Visitors with confirmed COVID-19 infection, symptoms, or recent exposure should defer non-urgent in-person visitation. Staff will facilitate urgent (e.g., end of life) visitation.
- ➔ When the CDC Community Transmission Rate is posted as HIGH or when there are active COVID cases in the facility, **A MASK OR FACE COVERING THAT COVERS YOUR NOSE AND MOUTH MUST BE WORN UPON ENTERING THE FACILITY.** Residents and their visitors, when alone in the resident's room or in a designated visitation area, may choose not to wear face coverings or masks and may choose to have close contact (including touch). If a roommate is present during the visit, it is safest for the visitor to wear a face covering or mask.
- ➔ The current community transmission rates will be posted by the visitor screening kiosks but can also be found online at <https://covid.cdc.gov/covid-data-tracker/#county-view>.
- ➔ **VISITS MAY TAKE PLACE IN DESIGNATED VISITING AREAS, INCLUDING A RESIDENT'S ROOM.** Outdoor visits (weather permitting) are preferred as they pose the lowest risk to visitor and resident.
- ➔ We ask that all visitors also continue to physically distance from other residents and staff.
- ➔ **YOU WILL BE ASKED TO USE HAND SANITIZER,** which will be provided prior to your visit.
- ➔ Visitation may continue even during periods of COVID-19 outbreak. Our outbreak status will be posted so you can make an informed decision about visitation and take appropriate precautions. We will continue to use the ReGroup Alert System to notify residents and their designated representative about new COVID-19 cases.

**Failing to adhere to core infection control measures which result in putting other residents at risk will prohibit you from visiting.**