

# VISITOR EXPECTATIONS

**ALL VISITS MUST BE SCHEDULED IN ADVANCE.**

**TO SCHEDULE A VISIT PLEASE CONTACT FAYE CLARK AT (607) 798-1002 EXT 205**

## WHAT TO EXPECT

**Visiting Hours: Mon - Fri 9AM - 11AM and 2PM - 4PM**

- ➔ RESIDENTS ELIGIBLE FOR VISITORS MUST BE FREE OF COVID-19 AND SYMPTOMS AND THEY CANNOT BE IN A 14 DAY QUARANTINE OR OBSERVATION PERIOD.
- ➔ VISITS WILL TAKE PLACE OUTDOORS in designated sheltered visiting areas. Alternate plans will be provided for inclement weather. *Due to indoor visitation restrictions, restrooms will not be available for visitor use. We apologize in advance for any inconvenience.*
- ➔ Visits are limited to **NO MORE THAN TWO (2) VISITORS AT A TIME PER RESIDENT**. Anyone under the age of 18 must be accompanied by an adult.
- ➔ **ALL VISITORS ARE REQUIRED TO BE SCREENED PRIOR TO COMING ON CAMPUS.** On the day of your visit, a representative from our campus will call you to conduct a pre-screening over the phone. Your screening will cover all symptoms related to COVID-19 and will include questions related to travel and exposure.
- ➔ All visitors are required to sign in and **PROVIDE CURRENT CONTACT INFORMATION.**
- ➔ **UPON ARRIVAL FOR YOUR VISIT AN ON-SITE SCREENING WILL OCCUR.** Your screening will verify that you remain free of COVID-19 symptoms and are not running a fever. Those with a temperature of 100° or greater will not be permitted to visit.
- ➔ **A MASK OR FACE COVERING THAT COVERS YOUR NOSE AND MOUTH MUST BE WORN AT ALL TIMES** during the visit. Visitors are asked to bring their own mask. This includes anyone ages 2 and up. *CDC recommends all people 2 years of age and older wear a cloth face covering in public settings and when around people who don't live in your household.*
- ➔ **YOU WILL BE ASKED TO USE HAND SANITIZER** that is at least 60% alcohol based, which will be provided, prior to your visit. *CDC recommends washing your hands often for at least 20 seconds.*
- ➔ **NO PHYSICAL CONTACT WITH RESIDENTS WILL BE PERMITTED.** A staff member will review social distancing requirements and visiting areas will be marked appropriately delineating the 6 foot distance that will need to be maintained between the resident and visitor(s).
- ➔ **EACH VISIT WILL BE LIMITED TO 30 MINUTES** to allow for proper sanitation of surfaces prior to the next visitor. Please arrive on time for your scheduled visit. When you arrive at the campus please call 235-2034 or 798-7818 from your car for instructions.

### How To Properly Wear A Mask



*\* Any new case of COVID-19 in our facility will require immediate suspension of visitation. The NYS Department of Health may also halt visitation. You will be notified via our ReGroup alert system and the information will be posted on our website.*

**Failing to adhere to these protocols will prohibit you from visiting for the duration of the Covid-19 state declared public health emergency.**