


# VISITOR GUIDELINES

## WHAT TO EXPECT

- Visitors who have a positive viral test for COVID-19, symptoms of COVID-19, or currently meet the criteria for quarantine, **SHOULD NOT ENTER THE FACILITY.**
- **WE ENCOURAGE VISITORS TO HAVE A COVID-19 TEST** prior to visiting. We can provide a rapid test if you are unable to test before visiting.
- All residents are eligible to receive visitors, should they choose, at all times.
- While not recommended, residents who are on transmission based precautions or quarantine can receive visitors. **BOTH RESIDENT AND VISITOR WILL BE ASKED TO ADHERE TO ALL CORE INFECTION CONTROL MEASURES, INCLUDING PHYSICAL DISTANCING AND MASK USE.**
- **ALL VISITORS ARE REQUIRED TO BE SCREENED** and **PROVIDE CURRENT CONTACT INFORMATION WHEN SIGNING IN.** Upon arrival you will be screened for all symptoms related to COVID-19, including questions related to exposure.
- If you should become ill within 48 hours of your visit please notify us at (607) 798-1002 Ext 4345 or 4329.
- Regardless of vaccination status or where your visit takes place, we require **A NON-SURGICAL PAPER MASK THAT COVERS YOUR NOSE AND MOUTH BE WORN AT ALL TIMES DURING YOUR VISIT.** Visitors are asked to bring their own mask. This includes anyone ages 2 and up. 
- **DESIGNATED VISITING AREAS.** Outdoor visits (weather permitting) are preferred but indoor visits are permitted in resident rooms. Please proceed directly to the designated visitation area and then exit the facility immediately following the visit. To avoid congestion in public areas, please contact us by phone after you have left the facility if you have questions or concerns. Please do not visit in common areas (dining room, lounge, lobby, etc.).
- The **NUMBER OF VISITORS PERMITTED IS LIMITED BY THE MAXIMUM CAPACITY OF THE AREA** taking in to account privacy and safety, including social distancing or the ability to maintain the principles of infection control. We ask that if a resident is planning for more than 2 visitors at one time that you contact us. We will accommodate the visit in an area that allows us to adhere to the core principles of infection prevention and does not increase risk to other residents/staff.
- **YOU WILL BE ASKED TO USE HAND SANITIZER,** which will be provided prior to your visit
- Per updated guidance, visitation may continue even during periods of COVID-19 outbreak. Information will be provided so you can make an informed decision about visitation and take appropriate precautions. As always, we will continue to use the ReGroup Alert System to notify residents and their designated representative about new COVID-19 cases.

**Failing to adhere to core infection control measures will prohibit you from visiting.**