

VISITOR GUIDELINES

WHAT TO EXPECT

- ➔ Visitors who have a positive test for COVID-19 or symptoms of COVID-19 **SHOULD NOT ENTER THE FACILITY**. Visitors who have had close contact with someone with COVID-19 should consider deferring non-urgent visitation and follow CDC post exposure guidelines.
- ➔ **WE ENCOURAGE VISITORS TO HAVE A COVID-19 TEST** prior to visiting.
- ➔ All residents are eligible to receive visitors, should they choose, at all times.
- ➔ While not recommended, residents who are on transmission based precautions or quarantine can receive visitors. **BOTH RESIDENT AND VISITOR WILL BE ASKED TO ADHERE TO ALL CORE INFECTION CONTROL MEASURES, INCLUDING PHYSICAL DISTANCING AND MASK USE.**
- ➔ **ALL VISITORS ARE REQUIRED TO BE SCREENED** and **PROVIDE CURRENT CONTACT INFORMATION WHEN SIGNING IN**. Upon arrival you will be screened for all symptoms related to COVID-19, including questions related to exposure.
- ➔ If you should become ill within 48 hours of your visit please notify us at (607) 798-1002 Ext 4345 or 4329.
- ➔ When the CDC Community Transmission Rate is posted as HIGH or when there are active COVID cases in the facility, **A MASK OR FACE COVERING THAT COVERS YOUR NOSE AND MOUTH MUST BE WORN UPON ENTERING THE FACILITY.**
- ➔ **DESIGNATED VISITING AREAS.** Outdoor visits (weather permitting) are preferred but indoor visits are permitted in resident rooms. Please proceed directly to the designated visitation area and then exit the facility immediately following the visit. To avoid congestion in public areas, please contact us by phone after you have left the facility if you have questions or concerns. Please do not visit in common areas (dining room, lounge, lobby, activity rooms, etc.).
- ➔ The **NUMBER OF VISITORS PERMITTED IS LIMITED BY THE MAXIMUM CAPACITY OF THE AREA** taking in to account privacy and safety, including social distancing or the ability to maintain the principles of infection control. We will accommodate the visit in an area that allows us to adhere to the core principles of infection prevention and does not increase risk to other residents/staff.
- ➔ **YOU WILL BE ASKED TO USE HAND SANITIZER**, which will be provided prior to your visit
- ➔ Per updated guidance, visitation may continue even during periods of COVID-19 outbreak. Information will be provided so you can make an informed decision about visitation and take appropriate precautions. As always, we will continue to use the ReGroup Alert System to notify residents and their designated representative about new COVID-19 cases.

Failing to adhere to core infection control measures will prohibit you from visiting.