

VISITOR GUIDELINES

WHAT TO EXPECT

- ➔ RESIDENTS ELIGIBLE FOR VISITORS MUST BE FREE OF COVID-19 AND SYMPTOMS AND THEY CANNOT BE IN A QUARANTINE PERIOD.
- ➔ WE ENCOURAGE VISITORS TO HAVE A COVID-19 TEST within 2–3 days prior to coming to the facility for the ongoing safety of our residents and staff.
- ➔ VISITS WILL TAKE PLACE IN DESIGNATED VISITING AREAS. Outdoor visits (weather permitting) are preferred but indoor visits are permitted. Please proceed directly to the designated visitation area and then exit the facility immediately following the visit. To avoid congestion in public areas, please contact us by phone after you have left the facility if you have questions or concerns.
- ➔ The NUMBER OF VISITORS PERMITTED IS LIMITED BY THE MAXIMUM CAPACITY OF THE AREA taking in to account privacy and safety, including social distancing or the ability to maintain the principles of infection control. At this time we are allowing up to two visitors per one resident for indoor visits and up to 4 visitors per resident for outdoor visits (this includes children).
- ➔ ALL VISITORS ARE REQUIRED TO BE SCREENED. Upon arrival you will be screened for all symptoms related to COVID-19, including questions related to exposure. You will be given a visitor badge that must be worn while on the premises.
- ➔ All visitors are required to sign in and PROVIDE CURRENT CONTACT INFORMATION. Please alert the receptionist or screener when you leave after your visit. If you should become ill within 14 days of your visit please notify us at (607) 798-1002 Ext 345 or 329.
- ➔ We ask that regardless of vaccination status and where your visit takes place, A NON-SURGICAL PAPER MASK THAT COVERS YOUR NOSE AND MOUTH BE WORN at all times during your visit. Visitors are asked to bring their own mask. This includes anyone ages 2 and up.
- ➔ We ask that all visitors also continue to physically distance from other residents and staff.
- ➔ YOU WILL BE ASKED TO USE HAND SANITIZER, which will be provided prior to your visit.
- ➔ At this time we ask that you do not visit in public areas in the building (i.e. the dining room, lounges, etc). Visits must be either outdoors or in resident rooms.



** Any new COVID -19 case will pause visitation (other than compassionate care visits) temporarily. Visitation information is posted on our website and you will be notified via our ReGroup alert system.*

Failing to adhere to these protocols will prohibit you from visiting.