

VISITOR GUIDELINES

WHAT TO EXPECT

- All residents are eligible to receive visitors, should they choose, at all times.
- If a resident is on transmission based precautions (TBP), they may choose to have visitors but **BOTH RESIDENT AND VISITORS WILL BE ASKED TO ADHERE TO ALL CORE INFECTION CONTROL MEASURES, INCLUDING PHYSICAL DISTANCING AND WEARING A MASK.**
- **ALL VISITORS ARE REQUIRED TO BE SCREENED.** Upon arrival you will be screened for all symptoms related to COVID-19, including questions related to exposure and vaccination status.
- All visitors are required to sign in and **PROVIDE CURRENT CONTACT INFORMATION.** If you should become ill within 48 hours of your visit please notify us at (607) 798-1002 Ext 4318.
- **WE ENCOURAGE VISITORS TO HAVE A COVID-19 TEST** within 2–3 days prior to coming to the facility for the ongoing safety of our residents and staff, especially during periods of high/substantial COVID-19 community transmission rates.
- During a high/substantial COVID-19 community transmission rate, we ask that regardless of vaccination status and where your visit takes place, **A MASK OR FACE COVERING THAT COVERS YOUR NOSE AND MOUTH BE WORN AT ALL TIMES DURING YOUR VISIT.** Visitors are asked to bring their own mask. This includes anyone ages 2 and up.
- The current community transmission rates will be posted by the visitor screening kiosks but can also be found online at <https://covid.cdc.gov/covid-data-tracker/#county-view>.
- **VISITS MAY TAKE PLACE IN DESIGNATED VISITING AREAS, INCLUDING A RESIDENT'S ROOM.** Outdoor visits (weather permitting) are preferred but indoor visits are permitted, including in a resident's room, provided it does not put the resident's roommate at risk. We ask that all visitors also continue to physically distance from other residents and staff.
- **YOU WILL BE ASKED TO USE HAND SANITIZER,** which will be provided prior to your visit.
- Per updated CMS guidance, visitation may continue even during periods of COVID-19 outbreak. Cases will be posted so you can make an informed decision about visitation and take appropriate precautions. As always, we will continue to use the ReGroup Alert System to notify residents and their designated representative about new COVID-19 cases.

Failing to adhere to core infection control measures which result in putting other residents at risk will prohibit you from visiting.