



**MEMORANDUM**

**DATE: September 21, 2020**

**TO: RESIDENTS & FAMILIES**

**FROM: RON PATTI, EXECUTIVE DIRECTOR**

**RE: RESUMPTION OF VISITATION HILLTOP WEST**

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Hello everyone,

I am pleased to announce that we remain free of COVID-19 among residents and staff with no new cases and as a result, meet the requirements set by the Department of health to resume visitation at Hilltop West for our residents in the adult care. On September 22, visitation will commence outside of the facility with alternate plans for inclement weather. To schedule a visit, please contact Faye Clark at 607-798-1002 ext. 205.

Visits continue to be by appointment only and new visiting hours are M-F between 1 pm and 4 pm. Please refer to our visitor expectations sheet also posted on our website. Screening and social distancing requirements and use of masks will continue to be implemented.

We continue to do all we can to keep everyone safe and appreciate your ongoing support and understanding. Please reach out to your staff liaison or the infection control nurse, Kim Garey at extension 212, with any COVID-19 related questions or concerns and we will continue to keep you updated.

Sincerely,

*Ron Patti*

Executive Director Hilltop Campus