News & Notes

Staff Updates:
Tunkhannock: Cameron White was promoted from Dietary Aide to Administrative Assistant.
Wesley Village: Rebecca Arent was promoted from Nurse Aide to LPN. Jessica Grumblis was promoted from Dietary Aide to Nurse Aide. Kathleen Harrington was promoted from Assistant Director of Nursing to Director of Nursing. Ann Hughes was promoted from Nurse Aide to RN, Treatment Nurse.
Jane Lengyl was promoted from LPN to LPN, Treatment Nurse. Cheryl Lyback was promoted from RN Unit Manager to Assistant Director of Nursing. Brian Palma was promoted from Food Service Supervisor.
Victoria Edwards was promoted from Social Work.

Tunkhannock:

Elizabeth Church: Kara Eaton was promoted from Staffing Coordinator to HR Assistant.
Victoria Edwards was promoted from Dietary Aide to CNA. Cody Hill was promoted from CNA to RN, Treatment Nurse.

Elizabeth Church: Kara Eaton was promoted from Staffing Coordinator to HR Assistant. Victoria Edwards was promoted from Dietary Aide to CNA. Cody Hill was promoted from CNA to RN. Katherine Stignano was promoted from CNA to RN. Elizabeth Tompkins was promoted from Dietary Aide to Food Service Supervisor.

Hilltop:
Sarah Henry was promoted from CHHA to Staffing Coordinator. Elizabeth Mason was promoted from Dietary Aide to CNA. Nicholas Sees was promoted from CNA to RN. Rosanne Tabor was promoted from LPN to RN, Unit Manager. Linda Utrera was promoted from LPN to Assisted Living Program Unit Coordinator. Thomas Weyant was promoted from Dietary Aide to Prep Cook.

Corporate:
Louise Monico was promoted from Network Technician to IT Analyst. Abbie Evans was promoted from Marketing & Fundraising Assistant to Marketing & Advertising Director.

New Hires:
Wesley Village: Helen Reedy was hired as our new RN Unit Manager. Deborah Martin was hired as our new RN Unit Manager. Dolores Mertz was hired as our new Social Services Director. Mary Ann Zerf was hired as our new RN Assessment Coordinator.

Elizabeth Church: Amanda Delbrot was hired as our new Director of Nursing. Thila Armstrong was hired as our new RN Unit Manager. Rebecca Houston was hired as our new RN Unit Manager. Daniel Bird was hired as our new RN Supervisor.

Hilltop: Jessica Perlin was hired as our new Admissions Director. Jessica Humphrey was promoted to RN Admissions Liaison. Deborah Holloran was hired as our new Assisted Living Program Director & Case Manager.

Corporate:
Betsy Vannatta was hired as our new VP of Marketing & Sales. Elijah Washburn was hired as our new IT Technician. Kelsey Dimmon was hired as our new Marketing & Fundraising Specialist.
The Demand for Independent Living: An Opportunity for Growth

In order to fulfill our mission of providing a wide range of senior living services with exceptional care and compassion, we must also focus on growing our services. As we look to the future and prepare for the rapidly growing aging population, we remain focused on our Pillars of Excellence. Of great importance is working to evolve both the organizational structure and the brand. Growth and Expansion Pillar. There exists a huge opportunity for our organization to fulfill a growing need in our area for independent living options. Moreover, independent living options that provide seniors with a secure plan for their future needs that only a continuing care retirement community can offer. We are excited to be working on the expansion project at Westley Village and believe that there is a great need in our community for additional options and offerings for seniors in independent living.

UMH Memory Care at Hilltop Brings Memory Maker’s Program to Residents

The Memory Maker Project, a program of the local non-profit, the Center for Transformative Action, is bringing their Mobile Culture program to the Hilltop Campus. The Mobile Culture programs offer interactive experiences designed specifically for people living with memory loss. Faye Clark, Activities Director at Hilltop collaborated with Christina Muscatello, program founder, to create a schedule of ten workshops for residents on the Sun and Silver Springs campuses. The Memory Maker Project was originally founded in 2014 when Christina, an art educator with more than a decade of experience working with people with Alzheimer’s, teamed up with Kim Evanoski, a dementia certified social worker and owner of Care Manage for All. Christina and Kim launched the Memory Maker Project in an effort to make art and cultural programs more accessible to people living with memory loss. Now, Christina and her colleagues use a combination of ideas from experts in education, neurology, psychology and sociology to develop simple, interactive and meaningful artistic experiences for our friends, family and neighbors living with memory loss.

The workshops at Hilltop began on September 17th and will end in July, 2019. The Mobile Culture program will bring experiences to the residents that are designed to encourage joy, confidence, social connection and create new memories. The program kicked off with an art workshop where the residents interacted with specially chosen objects and discussed the theme of the day. For this workshop, the objects were several paintings of Madonna which tied into a faith-based conversation. The residents were encouraged to paint what they saw or respond to the conversation by using paint. Christina guided the process, encouraging residents to make choices throughout the workshop, starting with what they wanted to pant all the way to color and technique they wanted to use. Upcoming programs will include additional art workshops and a poetry workshop in which they will work as a group using a variety of objects as inspiration to weave together words and phrases, creating thoughtful poems.

“We’re thrilled to begin this partnership and look forward to knowing UMH resident and staff. Our first workshops were very well received, with people sharing the art and the meaning of each and every painting. You have contributed to thoughtful discussions and wonderful personal connections.” says Muscatello.

Growing our Roots, Expanding our Reach: UMH Foundation 2018 Annual Appeal Underway

Our organization feels very strongly about taking care of those in our own communities and with your generosity and assistance, we can continue this very worthwhile program. This year, we ask you to consider contributing to our Resident Assistance Program or another of your choosing. Your gift today can make a significant difference for one of your friends or neighbors at United Methodist Homes. We thank you in advance for your consideration and generosity.

Golf Tournament Fundraiser

Players Club on Thursday, June 27th, 2019.

First Flight Winners: 1 Endwell Rug, 2 Bert Adams
Second Flight Winners: 1 Bates Troy, 2 Select Rehab
Third Flight Winners: 1 Baker Tilly, 2 Air Temp

The Second Annual UMH Foundation Golf Tournament held June 28, 2018, was a huge success. The tournament raised more than $42,000 which all proceeds will benefit UMH’s Resident Assistance Program. Thirty-two teams enjoyed a great day of golf, food and fun at Conklin Golf Club.
In the beginning of the year, UMH announced the first annual peer to peer employee recognition program to honor and acknowledge excellence at work. Award recipients were employees who embody the mission, vision and values of UMH, produce quality work, and consistently display characteristics valued and appreciated by their fellow employees and the residents that we serve. Five awards were given out, one for each of the Pillars of Excellence. The Selection Committees chose from several nominations submitted by employees at all of the campuses and corporate office.

**Peer to Peer Employee Recognition**

James G. Johnston Nursing Facility (JGF), part of our Hilltop Campus, Johnson City, New York, recently underwent their annual inspection carried out by the State’s Department of Health. The annual survey is a requirement instituted by the Centers for Medicare and Medicaid Services (CMS) of all skilled nursing facilities that are Medicare and Medicaid certified. The inspections are unannounced, occur annually, and encompass in- and in-depth reviews and analysis of all services including nursing care, staffing ratios, dietary and nutrition, environmental services, therapy, activities and social services. The survey team that carry out the inspections are comprised of trained, objective inspectors that go onsite and follow a specific process. That survey process includes resident chart reviews, staff interviews, resident interviews, family interviews, and observation of clinical and direct care staff. The annual inspections serve as one measure of a facility’s overall performance and quality and contributes to a facility’s overall star rating.

Directly from the medicare.gov website, “There is one Overall 5-star rating for each nursing home, and a separate rating for each of the following three sources of information:

- Health inspections: this rating factors in two most recent health inspections with the most recent weighted more than prior year.
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The collective hard work of the team and the leadership of the new administrator are to be commended for this result.”

**United Methodist Homes Launches UMH At Home, a Licensed Home Care Agency**

UMH at Home has a team of caregivers including companions, nurses, home health aides and personal care aides who provide a wide variety of care. Registered Nurses work with clients, their family members and physicians to develop an individualized plan of care. Certified Home Health Aides and Personal Care Aides assist with services such as bathing, dressing, medication reminders and more. Companions are all trained in house. They can assist seniors with a variety of tasks such as scheduling appointments, individual transportation, accompanying clients to medical appointments, grocery shopping, running errands, housekeeping and even dog walking.

“By launching UMH at Home, we hope to provide local seniors with the same level of care and compassion that we’ve been providing to our residents for so many years,” says Garey.

For more information about UMH at Home, call 607.775.6410 or email umhathome@umhwc.org.

**James G. Johnston Nursing Facility Achieves Deficiency-Free Health Survey**

“JGF’s commitment to quality monitoring and improvement through the 16 QAPI (Quality Assessment Performance Improvement) teams allowed them to have the success of a clinically perfect state survey. UMH performs mock surveys at each level of care which are used to identify areas of potential concerns for the facility to work to correct. JGF embraced this process and took all areas identified no matter how small and worked to develop operational processes to ensure a quality outcome. As the VP of Clinical Services, it is a pleasure to see how the staff at JGF have moved from a reactive form of quality monitoring to a proactive quality program. As a team they look for potential areas of concern before they become actual problems and work to mitigate them as quickly as possible,” says Martha Wright, Vice President of Clinical Services.

Ron Patti, Executive Director, pleased with their perfect performance states, “This is a great accomplishment and rarely achieved. The collective hard work of the team at James G. Johnston and the leadership of the new administrator are to be commended for this result. Kate Conant, the administrator, attributes much of the success to building on a team already focused on quality and adding a focus on rounding and high risk chart reviews. This focus prepared them to achieve this level of success.”

While we continue to strive to provide the highest quality of care to our residents, we strive to do so with compassion as guided by our Mission, “To provide a wide range of senior living services with exceptional care and compassion.” United Methodist Homes takes their commitment to carrying out their Mission very seriously and continues to look for opportunities to improve on quality and performance across the continuum of care offered from skilled nursing, personal care and assisted living, to independent living and home care.
Wesley Village Campus Fulfilling a Need: Brooks Estates Expansion Project

In response to the increasing need in our community and thriving occupancy as evidenced by our growing waiting list for Brooks Estates units, we've made the decision to expand with the construction of 73 additional cottages. Currently, Brooks Estates has 103 independent living cottages in addition to the independent living apartments on the Wesley Village Campus in Myers Manor. From exterior to interior, the new cottages will surely please. They will feature an open floor plan with modern kitchens, upgraded amenities and fixtures, safety features, covered patio or sunroom options, oversized garage, and several upgrade and flooring options giving one the opportunity to customize and make it their own.

For those who reserve a cottage unit early, prior to construction, they will enjoy more choices and savings with early bird incentives. We anticipate the construction to commence late 2018 early bird incentives. We anticipate the campus in Myers Manor.

Residents of Brooks Estates Independent Living can enjoy an active lifestyle with many amenities and offerings including:

- Wide array of engaging activities and social events, organized trips, community involvement and volunteer opportunities, 24/7 maintenance and security services, lawn care and snow removal, dining options, exercise facilities including fitness classes, recreational space and community room, and spiritual activities and services.

As noted above, we provide one with opportunities for socialization through both organized and casual recreation outlets to enhanced physical well-being through wellness and exercise programs. Many find that they can enjoy their independence and freedom longer by having assistance available with only the tasks that have become burdensome, such as home maintenance and lawn care. “It is very reassuring to know that when help is needed, it is only a phone call away,” says Call Berg, Board Chair & Resident. Finally, “aging in place” has become a major driving force that has attracted many to independent living at Wesley Village campus as it is situated within a community that offers the full continuum of care. If and when the need arises, additional services and care is available. Wesley Village offers personal care, rehabilitation services, and skilled nursing services. Residents can truly age in place and remain independent in their homes longer. If one finds that they need surgery or become ill, they can rehabilitate right on the same campus in the Partridge-Tippett short-term rehab program. “People’s needs change and we’re here to assist them every step of the way.” - Danielle Janeski, Executive Director, Wesley Village Campus.

“We are not only a safe, maintenance-free community, but we are also a community of relationships. Recently, Brooks Estates received national recognition as a result of the Holleran Survey for ‘Highest Resident Engagement’-, meaning our residents are truly involved and engaged, not only within our community, but surrounding communities, living active lifestyles.

- Danielle Janeski, Executive Director, Wesley Village Campus.

For more information on our cottages or to schedule an appointment to learn more, call 750.655.2891 ext. 5209.

Elizabeth Church receives ACHIEVE’s Supported Work Employer of the Year Award

United Methodist Homes is proud to partner with ACHIEVE, a chapter of the Arc of New York. “The mission of ACHIEVE is to advocate for an enhanced quality of life through skill advancement, inclusion, integration, socialization and keep independent of persons with intellectual, developmental and other disabilities through services provided in Broome, Chenango and Tioga Counties.”

Claudia Brown, whose parents were part of the 10 founding families that helped establish ACHIEVE in 1952, began working at Elizabeth Church in 1965. Chris Panella, Director of Food Services at Elizabeth Church Manor, reflected on Claudia’s contributions to the campus in the Partridge-Tippett short-term rehab program. “People’s needs change and we’re here to assist them every step of the way.” - Danielle Janeski, Executive Director, Wesley Village Campus.

Residents participate in a different “class” every day, in which they’re able to learn new skills or improve upon old skills. The Cooking Class, held by Dietary staff and Wood Shop Class, held by Maintenance staff, are resident favorites. “There are so many reasons why activities are beneficial, but if I had to choose one, I would say the socialization aspect. Social interaction has been shown to help keep seniors mentally and emotionally fit,” explains Lindsay Maslar, Campus Life Coordinator for Personal Care and Independent Living at Wesley Village.

Our employees keep the residents engaged and excited about activities by keeping them involved in the planning process, getting their feedback, and always keeping their individual needs in mind. “I hold an Activity Club meeting every month, that all residents are welcome to attend. We discuss ideas that the residents would like to see on the calendar, and then we try them out and see what they enjoy. If they don’t like certain things, we try to figure out if there’s anything that we can change to make the activity more enjoyable, and give them another try,” says Amy Sherwood, Activity Leader at Saint Louise Manor. Like Amy, many of the activities team members make an effort to get the residents involved and get their feedback and input when it comes to planning the activities calendar.

On June 1st, ACHIEVE held their 64th Annual Dinner Dance Awards at which Claudia received the Supported Employment Program Participant of the Year Award and Elizabeth Church Manor received the Supported Work Employer of the Year Award.

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Claudia Brown, whose parents were part of the 10 families helping to establish ACHIEVE in 1952, began working at Elizabeth Church in 1965. Chris Panella, Director of Food Services at Elizabeth Church Manor, reflected on Claudia’s success; “Claudia is a hardworking, caring employee who is a familiar face to residents and family members who visit our campus. Her job duties have continuously changed over the years to accommodate the ever changing needs of our residents, but she always does it with smile. I hope her attitude and work ethic provides a positive example for younger generations entering the workforce.”

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**Wesley Village Campus Fulfilling a Need: Brooks Estates Expansion Project**

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Senior Fred Akhtar, Assemblywoman Donna Lupardo, Norman Brown (Claudia’s brother), Claudia Brown, Victoria Moreabh, Elizabeth Church Executive Director, and Assemblyman Clifford Crouch
Peer to Peer Employee Recognition

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Nursing Homes with 5 stars are considered to have much above average quality and nursing homes with one star are considered to have quality much below average.” We are proud to say that JGJ is presently a 5 star rated facility. Furthermore, all of United Methodist Homes Campuses are 5 star rated on their quality measures and have achieved above average quality.
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Golf Tournament Fundraiser

Players Club. Thank you to all of our sponsors, players, volunteers and everyone who donated to support this great cause. Mark your calendars for the Third Annual UMH Foundation Golf Tournament, which will also be at Conklin Country Club on Thursday, June 27th, 2019.

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Brian Picchini, President and CEO

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Brian Picchini, Calli Berg, and Christine

Engaged Seniors

The Memory Maker Project in an effort to make art and cultural programs more accessible to people living with memory loss.

Golf Tournament Fundraiser

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Our organization feels very enthusiastic about taking care of those in our own communities and with your generosity and assistance, we can continue this very worthwhile program. This year, we ask you to consider contributing to our Resident Assistance Program or another of your choosing. Your gift today can make a significant difference for one of your friends or neighbors at United Methodist Homes. We thank you in advance for your consideration and generosity. This gift can be conveniently made online at www.unitedmethodisthomes.org under the “Giving” tab. Or, they can be mailed to our corporate office in the envelope provided.

Brian Picchini, Calli Berg, and Christine

Golf Tournament Fundraiser

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News & Notes

Wesley Village: Rebecca Avent was promoted from Nurse Aide to LPN. Jessica Grumblis was promoted from Nurse Aide to LPN. Jessica Perlin was promoted from Nurse Aide to LPN. Louise Monico was promoted from Nurse Aide to LPN. Kathleen Harrington was promoted from Assistant Director of Nursing to Director of Nursing. Ann Hughes was promoted from Nurse Aide to RN, Treatment Nurse. Jane Lengyel was promoted from LPN to LPN, Treatment Nurse. Cheryl Lyback was promoted from RN Unit Manager to Assistant Director of Nursing. Brian Palma was promoted from Admissions Director to Administrator in Training. Elizabeth Church: Kara Eaton was promoted from Staffing Coordinator to HR Assistant. Victoria Edwards was promoted from Dietary Aide to CNA. Cody Hilf was promoted from Dietary Aide to CNA. Nicole Sherman was promoted from LPN to RN. Katherine Stignano was promoted from CNA to RN. Elizabeth Taskin was promoted from Dietary Aide to Food Service Supervisor. Hilltop: Sarah Henry was promoted from CHHA to Staffing Coordinator. Eliza Mason was promoted from Dietary Aide to CNA. Nicholas Sava was promoted from CNA to RN. Rosanne Taber was promoted from LPN to RN, Unit Manager. Linda Uytra was promoted from LPN to Assisted Living Program Unit Coordinator. Thomas Weyant was promoted from Dietary Aide to Prep Cook. Corporate: Louise Monico was promoted from Network Technician to IT Analyst. Abbie Evans was promoted from Marketing & Fundraising Assistant to Marketing & Advertising Director.

New hires:
Wesley Village: Helen Ready was hired as our new RN Unit Manager. Deborah Martin was hired as our new RN Unit Manager. Dolores Mertz was hired as our new Social Services Director. Mary Ann Zoro was hired as our new RN Assessment Coordinator.
Elizabeth Church: Amanda Delbolt was hired as our new Director of Nursing. Tisha Armstrong was hired as our new RN Unit Manager. Rebecca Houston was hired as our new RN Unit Manager. Daniel Bird was hired as our new RN Supervisor. Hilltop: Jessica Perlin was hired as our new Admissions Director. Jessica Humphrey was promoted to RN Admissions Liaison. Deborah Holloran was hired as our new Assisted Living Program Director & Case Manager.
Corporate: Betty Vannatta was hired as our new VP of Marketing & Sales. Elijah Washburn was hired as our new IT Technician. Kelley Dimmore was hired as our new Marketing & Fundraising Specialist.

Corporate Office
Blownor, NY 607.775.6400

Wesley Village:
10 Acre Place
Binghamton, NY 13904
unitedmethodisthomes.org

Elizabeth Church Campus
Binghamton, NY 607.722.1463

Hilltop Campus
Johnson City, NY 607.768.7818

Hilltop Campus
Tunkhannock, PA 570.836.2983

Wesley Village Campus
Pittston, PA 570.655.2891

Sincerely,
Brian Picchini, President & CEO

Corporations office
Binghamton, NY

10 Acre Place
Binghamton, NY 13904

unitedmethodisthomes.org

Connections is published three times per year. It is designed for easier readability. Contact Abbie Evans at abevans@umhwc.org or 607.775.6400 x 444. Like us on Facebook at UnitedMH and visit our website at unitedmethodisthomes.org

Fall/Winter 2018
News & Notes

Staff Updates:

Tunkhannock: Cameron White was promoted from Dietary Aide to Administrative Assistant.
Wesley Village: Rebecca Arent was promoted from Nurse Aide to LPN. Jessica Grombills was promoted from Dietary Aide to Nurse Aide. Kathleen Harrington was promoted from Assistant Director of Nursing to Director of Nursing.
Ann Hughes was promoted from Nurse Aide to RN, Treatment Nurse. Jane Lengyel was promoted from LPN to LPN, Treatment Nurse. Cheryl Lyback was promoted from RN Unit Manager to Assistant Director of Nursing.

Tunkhannock: Brian Palma was promoted from Admissions Director to Administrator in Training.

Elizabeth Church: Kara Eaton was promoted from Staffing Coordinator to HR Assistant. Victoria Edwards was promoted from Dietary Aide to CNA - Cody Hill was promoted from Dietary Aide to CNA.

Kathy Fralic was promoted from Dietary Aide to CNA. Cody Hill was promoted from Dietary Aide to CNA. Cody Hill was promoted from Dietary Aide to CNA.

Elizabeth Church: Amanda Doolittle was hired as our new RN Unit Manager. Deborah Martin was hired as our new RN Unit Manager. Dolores Mertz was hired as our new Social Services Director.

Mary Ann Zeno was hired as our new RN Assessment Coordinator.

Elizabeth Church: Amanda DeBolt was hired as our new Director of Nursing. Tiasha Armstrong was hired as our new RN Unit Manager. Rebecca Houston was hired as our new RN Unit Manager. Daniel Bird was hired as our new RN Supervisor.

Hilltop: Jessica Perlin was hired as our new Admissions Director. Jessica Humphrey was promoted to RN Admissions Liaison.

Jessica Humphrey was promoted to RN Admissions Liaison.

Deborah Hollerman was hired as our new Assisted Living Program Director & Case Manager.

Corporate: Betsy Vannatta was hired as our new VP of Marketing & Sales. Elijah Wahalem was hired as our new IT Technician. Kelley Dimore was hired as our new Marketing & Fundraising Specialist.

Ronnie Johnson was promoted from LPN to Assisted Living Program Unit Coordinator.

Thomas Wayant was promoted from Dietary Aide to Prep Cook.

Corporate: Louise Monies was promoted from Network Technician to IT Analyst. Abbie Evans was promoted from Marketing & Fundraising Assistant to Marketing & Advertising Director.

New Hires: Wesley Village: Helen Reedy was hired as our new RN Unit Manager. Deborah Martin was hired as our new RN Unit Manager. Dolores Mertz was hired as our new Social Services Director.

Mary Ann Zeno was hired as our new RN Assessment Coordinator.

Elizabeth Church: Amanda Doolittle was hired as our new RN Unit Manager. Deborah Martin was hired as our new Social Services Director. Mary Ann Zeno was hired as our new RN Assessment Coordinator.

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