TOUR GUIDELINES

ALL TOURS MUST BE SCHEDULED IN ADVANCE.
TO SCHEDULE A TOUR, CONTACT TERESA FELTER AT (607) 729-2305 EXT 313

WE ASK THAT YOU TAKE THE FOLLOWING PRECAUTIONS WHILE TOURING OUR FACILITIES

- Tours are limited to only the POTENTIAL RESIDENT(S) AND ONE ADDITIONAL PERSON.
- ALL VISITORS ARE REQUIRED TO BE SCREENED PRIOR TO COMING ON CAMPUS. On the day of your tour, a representative will call you to conduct a pre-screening over the phone. Your screening will cover all symptoms related to COVID-19 and will include questions related to travel and exposure.
- All visitors are required to sign in and PROVIDE CURRENT CONTACT INFORMATION.
- UPON ARRIVAL FOR YOUR TOUR AN ON-SITE SCREENING WILL OCCUR. Your screening will verify that you remain free of COVID-19 symptoms and are not running a fever. Those with a temperature of 100° or greater will not be permitted to visit.
- A MASK OR FACE COVERING THAT COVERS YOUR NOSE AND MOUTH MUST BE WORN AT ALL TIMES during the visit. Visitors are asked to bring their own mask.
- YOU WILL BE ASKED TO USE HAND SANITIZER that is at least 60% alcohol based, which will be provided, prior to your visit.
- NO PHYSICAL CONTACT WITH STAFF OR RESIDENTS WILL BE PERMITTED. A staff member will review social distancing requirements.
- FOLLOWING EACH TOUR all high touch surfaces will be sanitized prior to the next tour.
- Please arrive on time for your scheduled tour. When you arrive at the campus please call (607) 206-2440 from your car for instructions.
- At this time, due to COVID-19 restrictions, only independent living areas are available for tours.

Other things you can do to prevent the spread of COVID-19 include:

- Washing your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- Avoiding touching your eyes, nose, and mouth with unwashed hands.
- Covering your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow. Immediately throw the used tissue in the trash and wash your hands.

If at any time we experience an increase in COVID-19 cases or respiratory symptoms, tours will be suspended until determined safe by UMH administration and the Department of Health.