

WHAT TO EXPECT

- ➔ RESIDENTS ELIGIBLE FOR VISITORS MUST BE FREE OF COVID-19 AND SYMPTOMS AND THEY CANNOT BE IN A QUARANTINE PERIOD.
- ➔ WE ENCOURAGE VISITORS TO HAVE A COVID-19 TEST within 2–3 days prior to coming to the facility for the ongoing safety of our residents and staff.
- ➔ VISITS WILL TAKE PLACE IN DESIGNATED VISITING AREAS. Outdoor visits (weather permitting) are preferred but indoor visits are permitted. Please remain in designated visitation areas.
- ➔ The NUMBER OF VISITORS PERMITTED IS LIMITED BY THE MAXIMUM CAPACITY OF THE AREA taking in to account privacy and safety, including social distancing.
- ➔ ALL VISITORS ARE REQUIRED TO BE SCREENED. Upon arrival you will be screened for all symptoms related to COVID-19, including questions related to exposure.
- ➔ All visitors are required to sign in and out and PROVIDE CURRENT CONTACT INFORMATION. If you should become ill within 14 days of your visit please notify us at (607) 724-4000 Ext 268.
- ➔ We ask that regardless of vaccination status and where your visit takes place, A NON-SURGICAL PAPER MASK THAT COVERS YOUR NOSE AND MOUTH BE WORN at all times during your visit. Visitors are asked to bring their own mask. This includes anyone ages 2 and up.
- ➔ We ask that all visitors also continue to physically distance from other residents and staff.
- ➔ YOU WILL BE ASKED TO USE HAND SANITIZER, which will be provided prior to your visit.



** Any new COVID -19 case will pause visitation (other than compassionate care visits) temporarily. Visitation information is posted on our website and you will be notified via our ReGroup alert system.*

Failing to adhere to these protocols will prohibit you from visiting.